



2018 MAIN Top 10

The Member Services Committee annually reviews MAIN’s accomplishments for the year and compiles a list of the ten most important achievements for patrons and librarians alike.

Honorable Mentions	<p>They are not officially done yet (and expect to see these again in next year’s list), but by the end of January...</p> <ul style="list-style-type: none">➤ A complete MAIN Handbook of Services was authored to clearly define all of the diverse services that MAIN provides its member libraries.➤ Digital comic books are on their way, and feature the most popular Marvel superheroes.
10	<p>The Board approved the hiring of a part-time marketing strategist, who will help spearhead efforts to “get the word out” about library services.</p>
9	<p>MAIN staff transitioned to new ticketing and cataloging submission systems, designed specifically for ease of use. Libraries’ staff members can now more efficiently describe their needs, which allows MAIN staff to respond more effectively.</p>
8	<p>In April, MAIN held its first ever Library Law Forum with Michael A. Cerone, Esq. for library trustees and directors. Mr. Cerone was able to present and field questions about the different laws and statutes surrounding municipal, joint, association and county libraries in New Jersey.</p>
7	<p>MAIN is proud of its strong working relationship with many state, regional and local entities, including:</p> <ul style="list-style-type: none">• Morris County Chamber of Commerce• Morris County Economic Development Corporation (EDC)• SCORE (Northwest NJ Chapter)• Employment Horizons <p>The EDC and MAIN share the cost of an online service that helps entrepreneurs create a digital business plan, with which SCORE’s expert volunteers assist interested patrons.</p>
6	<p>A new and improved staff website was launched making important information easier to find. A “Knowledge Base” feature holds many answers to the most frequently encountered problems.</p>
5	<p>Full cloudLibrary app integration with the online catalog provides for a seamless eAudio/eBook user experience that no longer asks the patron to choose between two different account types. This will also make libraries’ reporting procedures more streamlined starting in January, 2019.</p>
4	<p>The network infrastructure of all library building is now completely documented and new equipment installed. MAIN personnel can now better diagnose and troubleshoot network-related problems remotely.</p>
3	<p>A new and improved online catalog was launched to make searching for your items and placing holds that much simpler.</p>
2	<p>We moved! The MAIN office was successfully moved to a centrally located but more efficient office space. Up to 15 people can now be trained simultaneously (instead of 9).</p>
1	<p>Just in time for the snowstorm on November 15th was the emergency closing alert system, which debuted on November 12th. Library directors can now issue closings and delayed openings alerts directly into the MAIN online catalog and website.</p>